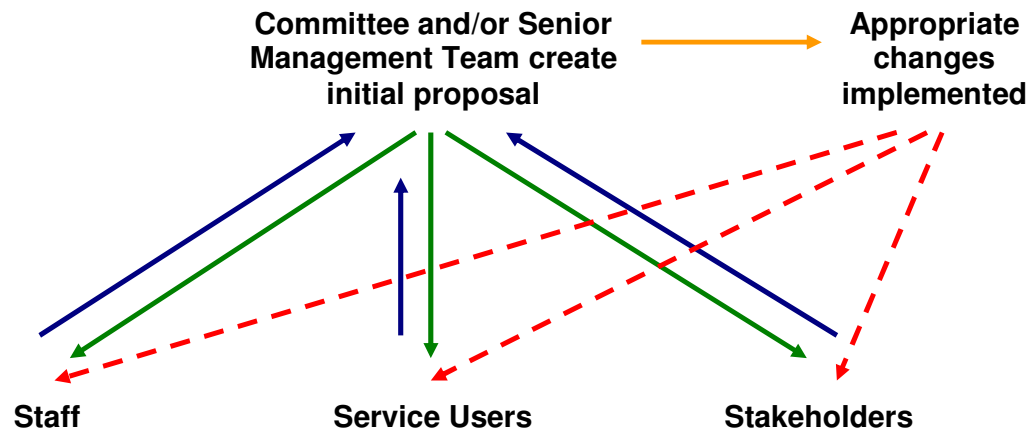






# Quality Management Flow Chart



## Key

-  Initial proposal communicated
-  Feedback received
-  Changes implemented after feedback received
-  Feedback to bodies RE proposed changes

## Notes

Feedback is gained in the following ways;

- Verbal
- Stakeholder questionnaires
- "Getting Involved" form completed by service users
- Consultation with service users, staff and stakeholders